EMS Event Provider Actions

Assure patient safety
Complete report form
Deliver report to supervisor

Determine notification


Provider Agency QI Actions

Accept Report
Begin Fact Finding
Determine Nature of Event
Determine Significance of Event
Internal review with consulting parties
Determine actions required
Implement action plan
Enter Data for Agency Analysis
Blinded aggregate data to EMS Agency at agreed intervals

EMS Agency QI Actions

Intake appropriate events for follow-up and/or refer to appropriate agencies for internal follow-up
If notification only event determine follow-up actions
Facilitate interagency event review
Conduct independent review as needed
Determine appropriate actions
Collect data and analyze patient safety aggregate data

EMS Event Data Analysis

Identify develop and implement patient safety initiatives designed to benefit EMS system

Contra Costa Emergency Medical Services
EMS Event Reporting