## Countywide

I. TOTAL NUMBER PRIORITY 1 CALLS 4424

II. Total Number (Non-Exempt) BLS PRIORITY 1 Calls 2

III. ALS COMPLIANCE % 99.95%

### Zone A

<p>| | |</p>
<table>
<thead>
<tr>
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<tbody>
<tr>
<td>TOTAL NUMBER PRIORITY 1 CALLS</td>
<td>975</td>
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<tr>
<td>TOTAL PRIORITY 1 PENALTY CALLS</td>
<td>23</td>
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RESPONSE TIME COMPLIANCE % 97.64%

### Zone B

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<table>
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<tr>
<td>TOTAL NUMBER PRIORITY 1 CALLS</td>
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<tr>
<td>TOTAL PRIORITY 1 PENALTY CALLS</td>
<td>17</td>
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RESPONSE TIME COMPLIANCE % 97.50%

### Zone C

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<tr>
<td>TOTAL NUMBER PRIORITY 1 CALLS</td>
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<td>TOTAL PRIORITY 1 PENALTY CALLS</td>
<td>57</td>
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RESPONSE TIME COMPLIANCE % 96.63%

### Zone D

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<table>
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<tr>
<td>TOTAL NUMBER PRIORITY 1 CALLS</td>
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<td>TOTAL PRIORITY 1 PENALTY CALLS</td>
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RESPONSE TIME COMPLIANCE % 95.56%

### Zone E

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<tr>
<td>TOTAL NUMBER PRIORITY 1 CALLS</td>
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<tr>
<td>TOTAL PRIORITY 1 PENALTY CALLS</td>
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RESPONSE TIME COMPLIANCE % 92.46%
AMERICAN MEDICAL RESPONSE - WEST  
Emergency Medical Services  
Response Time Compliance Report - Priority 3  
Contra Costa County  
Mar-10

**Countywide**

1. TOTAL NUMBER PRIORITY 3 CALLS  
   1508

**Zone A**

- TOTAL NUMBER PRIORITY 3 CALLS  
  183
- TOTAL PRIORITY 3 PENALTY CALLS  
  2
- RESPONSE TIME COMPLIANCE %  
  98.91%

**Zone B**

- TOTAL NUMBER PRIORITY 3 CALLS  
  217
- TOTAL PRIORITY 3 PENALTY CALLS  
  3
- RESPONSE TIME COMPLIANCE %  
  98.62%

**Zone C**

- TOTAL NUMBER PRIORITY 3 CALLS  
  601
- TOTAL PRIORITY 3 PENALTY CALLS  
  2
- RESPONSE TIME COMPLIANCE %  
  99.67%

**Zone D**

- TOTAL NUMBER PRIORITY 3 CALLS  
  379
- TOTAL PRIORITY 3 PENALTY CALLS  
  2
- RESPONSE TIME COMPLIANCE %  
  99.47%

**Zone E**

- TOTAL NUMBER PRIORITY 3 CALLS  
  128
- TOTAL PRIORITY 3 PENALTY CALLS  
  2
- RESPONSE TIME COMPLIANCE %  
  98.44%