## Countywide

<table>
<thead>
<tr>
<th>I. TOTAL NUMBER PRIORITY 1 CALLS</th>
<th>4561</th>
</tr>
</thead>
<tbody>
<tr>
<td>II. Total Number (Non-Exempt) BLS PRIORITY 1 Calls</td>
<td>0</td>
</tr>
<tr>
<td>III. ALS COMPLIANCE %</td>
<td>100.00%</td>
</tr>
</tbody>
</table>

### Zone A

| TOTAL NUMBER PRIORITY 1 CALLS | 747 |
| TOTAL PRIORITY 1 PENALTY CALLS | 35 |
| RESPONSE TIME COMPLIANCE % | 95.31% |

### Zone B

| TOTAL NUMBER PRIORITY 1 CALLS | 699 |
| TOTAL PRIORITY 1 PENALTY CALLS | 26 |
| RESPONSE TIME COMPLIANCE % | 96.28% |

### Zone C

| TOTAL NUMBER PRIORITY 1 CALLS | 1742 |
| TOTAL PRIORITY 1 PENALTY CALLS | 100 |
| RESPONSE TIME COMPLIANCE % | 94.26% |

### Zone D

| TOTAL NUMBER PRIORITY 1 CALLS | 992 |
| TOTAL PRIORITY 1 PENALTY CALLS | 50 |
| RESPONSE TIME COMPLIANCE % | 94.96% |

### Zone E

| TOTAL NUMBER PRIORITY 1 CALLS | 381 |
| TOTAL PRIORITY 1 PENALTY CALLS | 21 |
| RESPONSE TIME COMPLIANCE % | 94.49% |
# AMERICAN MEDICAL RESPONSE - WEST

## Emergency Medical Services

## Response Time Compliance Report - Priority 3

## Contra Costa County

### Mar-08

## Countywide

1. **TOTAL NUMBER PRIORITY 3 CALLS**
   - **1374**

## Zone A

- **TOTAL NUMBER PRIORITY 3 CALLS**
  - **102**
- **TOTAL PRIORITY 3 PENALTY CALLS**
  - **1**
- **RESPONSE TIME COMPLIANCE %**
  - **99.02%**

## Zone B

- **TOTAL NUMBER PRIORITY 3 CALLS**
  - **194**
- **TOTAL PRIORITY 3 PENALTY CALLS**
  - **2**
- **RESPONSE TIME COMPLIANCE %**
  - **98.97%**

## Zone C

- **TOTAL NUMBER PRIORITY 3 CALLS**
  - **606**
- **TOTAL PRIORITY 3 PENALTY CALLS**
  - **8**
- **RESPONSE TIME COMPLIANCE %**
  - **98.68%**

## Zone D

- **TOTAL NUMBER PRIORITY 3 CALLS**
  - **343**
- **TOTAL PRIORITY 3 PENALTY CALLS**
  - **4**
- **RESPONSE TIME COMPLIANCE %**
  - **98.83%**

## Zone E

- **TOTAL NUMBER PRIORITY 3 CALLS**
  - **129**
- **TOTAL PRIORITY 3 PENALTY CALLS**
  - **0**
- **RESPONSE TIME COMPLIANCE %**
  - **100.00%**