



May 21, 2020

Alert

Beware of Fraud and Scams

Contra Costa Environmental Health (CCEH) has received information of potential scams to defraud local food facilities and other service companies during this event (COVID-19).

Activities reported to CCEH:

- Scammers calling local food facilities, identifying themselves as health inspectors and seeking monetary payment.
- Sending emails in the name of the previous Director of Environmental Health, Marilyn Underwood.
- Impersonating inspectors and closing down facilities.

These scammers are using the coronavirus pandemic to benefit themselves and causing financial hardship to local businesses. Owners and operators of any food facility should be alert for signs of this latest or any other scam.

Protect Yourself

If you receive a phone call for payment and are not certain that it is from CCEH, you have the right to end the call and contact our office at (925) 608-5500 to verify the identity of the health inspector.

Under no circumstances will CCEH personnel ask for direct payment. All payments requested by CCEH should be made online at <https://cchealth.org/eh/#Pay>, by mail, or over the phone at (925) 608-5500.

It is your right to request to see the official county issued Contra Costa Health Services identification card when concerned about the authenticity of the person representing Environmental Health (CCEH).

When in doubt, contact our office at (925) 608-5500 to verify the identity of the CCEH representative. If there is any cause for concern, contact your local law enforcement office.