



For Providers: Hotel Isolation for Persons Experiencing Homelessness or otherwise unable to isolate or quarantine that are Positive and Under Investigation for COVID-19

Providers that have tested persons experiencing homelessness for COVID-19 should follow the below process to place patients in hotels to ensure isolation awaiting testing results. This resource is also available for non-homeless individuals who are under investigation or positive for COVID-19 that do not have a space available to complete their quarantine or isolation.

Homeless Patients that are PUI or COVID-19 Positive:

1. **Rapid tests** should be used for the homeless population. Specimens can be sent to the CCHS Public Health Lab for processing. Providers with their internal rapid tests should follow standard testing protocol with notifying public health of CMR/PUI.
2. If patient is deemed stable for discharge, call PHCS On-Call Team (**925-500-0042**) to coordinate hotel placement. *Note: If you are calling from a landline and get a busy signal, please call again from a cell phone. Certain landlines seem to be getting blocked.*
3. Provide patient with homeless specific isolation instructions for hotel placement (see patient handout)
4. Provide patient with food/clothing upon discharge (if available)
5. Give patient with mask for safe transport
6. PHCS On-Call team will arrange hotel placement & transportation. Please provide this information to patients.

Non-Homeless Patients that are PUI or COVID-19 Positive:

1. If patient is unable to isolate or quarantine, call PHCS On-Call Team (**925-500-0042**) to refer patient case.
2. Case will be discussed with Health Officer for approval.
3. If approved, follow steps 3-6 above.

