

Health Care Provider or Congregate Care Facilities Contacting Public Health for Notification of COVID-19 Positive Case or for clinical consultation with Public Health

EMAIL

The preferred method of communication to send an email to cocohelp@cchealth.org. This email will be manned 7 days a week – business hours for questions and reporting of positives in congregate facilities. Positive Case of COVID-19 in congregate facilities can be report a by completing the CMR and sending it via email with subject of positive COVID-19 case in congregate facility and stating name of the facility.

PHONE

7 days a week the number to call is 925-313-6740 Communicable Disease Program. This number will be staffed 8AM-5PM.

The Prompts – after calling the number –

- **Press 1** (English) or **Press 2** (Spanish)
 - **Press #1** (re: General Novel Corona Virus)
 - **Press 2** – Get tested for Covid-19
 - **Press 3** – if they received a call or letter from the Health Department
 - **Press 4** (if you are a Health Care Provider or Congregate Facility)
 - To report a positive COVID-19 result FAX (925) 313-6465 using the CMR Form which can be found at <https://cchealth.org/cd/disease-reporting.php>. For reporting positive cases of COVID-19 in congregate care facilities, email completed CMR to cocohelp@cchealth.org as noted above.
 - **Press 1** for general Corona Virus Information
 - **Press 2** for clinical consultation with a Public Health Physician

