Health Care Provider or Congregate Care Facilities Contacting Public Health for Notification of COVID-19 Positive Case or for clinical consultation with Public Health

**EMAIL**
The preferred method of communication to send an email to cocohelp@cchealth.org. This email will be manned 7 days a week – business hours for questions and reporting of positives in congregate facilities. Positive Case of COVID-19 in congregate facilities can be report a by completing the CMR and sending it via email with subject of positive COVID-19 case in congregate facility and stating name of the facility.

**PHONE**
7 days a week the number to call is 925-313-6740 Communicable Disease Program. This number will be staffed 8AM-5PM.
The Prompts – after calling the number –
- **Press 1** (English) or **Press 2** (Spanish)
  - Press #1 (re: General Novel Corona Virus)
  - Press 2 – Get tested for Covid-19
  - Press 3 – if they received a call or letter from the Health Department
  - Press 4 (if you are a Health Care Provider or Congregate Facility)
    - To report a positive COVID-19 result FAX (925) 313-6465 using the CMR Form which can be found at [https://cchealth.org/cd/disease-reporting.php](https://cchealth.org/cd/disease-reporting.php). For reporting positive cases of COVID-19 in congregate care facilities, email completed CMR to cocohelp@cchealth.org as noted above.
  - Press 1 for general Corona Virus Information
  - Press 2 for clinical consultation with a Public Health Physician