

## ACKNOWLEDGMENTS

This playbook was developed by the Institute for Healthcare Improvement (IHI) in collaboration with Contra Costa Health Services and the [Contra Costa County COVID-19 Congregate Care Team](#), a coalition of local residential care facilities, skilled nursing facilities, and hospital, community and advocacy groups. Thank you to everyone who contributed.



We would also like to thank the Contra Costa Regional Health Foundation and the Silicon Valley Community Foundation for their generous support for the development of this playbook.

