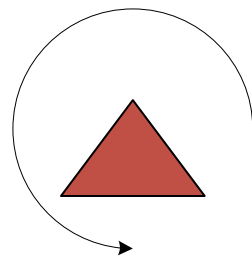


Asking for help

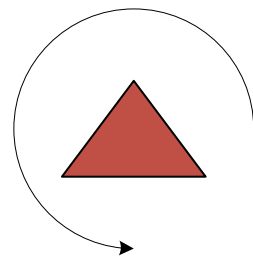


Universal Number for Behavioral Health Needs Triage and De-escalation (Crisis Assessment, Prioritization, Resource Identification, Initiate Multi-disciplinary Team Response)
☺
CT = 5 – 10 mins
VA = 5 – 8 mins
NVA = 2 mins



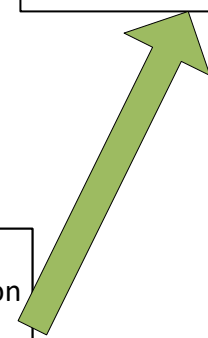
CT = 10 mins
VA = 0 mins
NVA = 10 mins

Multi-disciplinary Team Responds that matches Triage Crisis Assessment
☺
As much time as needed to de-escalate and address needs
15 mins to 2 hrs



CT = 10 mins
VA = 0 mins
NVA = 10 mins

Warm handoff to appropriate location as needed
☺



Stable and or in recovery

VSM Summary
Asking for help to Stable and/or in Recovery
LT = 35 mins to 2 hrs 20 mins
CT = 15 mins to 2 hrs
WT = 20 mins
VA = 15 mins to 2 hrs
NVA = 20 mins
% VA = 85.6%