

ASAM Level 3.5 High Intensity Residential Treatment Providers (last updated 11/04/20)

If you are a Contra Costa County Medi-Cal beneficiary and if you think you or a family member needs substance use services, call the Access Line at **1-800-846-1652** (toll free). The Behavioral Health Access Line will conduct a screening and referral to a DMC-ODS Plan provider who will perform an assessment to determine medical necessity based on the American Society of Addiction Medicine (ASAM) criteria. If necessary, the Access Line provides authorization for residential treatment.

To request auxiliary aids and services, including obtaining materials in alternative formats, at no cost, please contact the Behavioral Health Access Line at **1-800-846-1652** (toll free). For those who are hearing/speech impaired, call the California Relay Service (CRS) at 711 (TTH/TDD).

Services may be delivered by an individual provider, or a team of providers, who is working under the direction of a licensed practitioner operating within their scope of practice. Only licensed, waived, or registered mental health providers and licensed substance use disorder services providers are listed on the Plan's provider directory.

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PROVIDER	DHCS LICENSE NUMBER	ADDRESS	PHONE	HOURS OF OPERATION	WEB SITE	EMAIL ADDRESS	SPECIALTY	CULTURAL CAPACITY	NON-ENGLISH LANGUAGES	ADA COMPLIANT?	DRUG MEDI-CAL CERTIFIED	CAPACITY	ACCEPTING NEW BENEFICIARIES?	MEDICAL DIRECTOR & LPHA INFORMATION	MEDICAL DIRECTOR & LPHA NPI NUMBERS	MEDICAL DIRECTOR & LPHA LICENSE TYPE & NUMBER	COMPLETED CULTURAL COMPETENCY TRAINING?
BI-BETT: DIABLO VALLEY BRANCH	070001AN	11540 Marsh Creek Rd Clayton, CA 94517	(925) 672-5700	Sunday - Saturday 24 hours	https://bibett.org/	dv@bibett.org	Multicultural Gender Specific Male	Veterans, Older Adults, Transition Age Youth, Gay, Bisexual, Transgender	Language Line Available	Yes	Yes	58	Yes	Kenneth Saffier, M.D., Medical Director Tom Rohrer, LPHA	1487737144 1306033519	Physician & Surgeon, G36471 LMFT, 20325	Yes
BI-BETT: EAST COUNTY/WOLLAM HOUSE	070001ZN	2, 4, 12, 14, 22, 24, 32, 34 Dew Ave	(925) 427-1384	Sunday - Saturday 24 hours	https://bibett.org/	wollam@bibett.org	Gender Specific Female	Transition Age Youth, Gay, Bisexual, Transgender	Language Line Available	Yes	Yes	39	Yes	Kenneth Saffier, M.D., Medical Director Yolanda Greene, LPHA	1487737144 1639371412	Physician & Surgeon, G36471 LCSW, 15640	Yes
BI-BETT: OZANAM CENTER	070001BN	2931 and 2950 Prospect Ave 1390 Saint Clara Ave Concord, CA 94518	(925) 676-4840	Sunday - Saturday 24 hours	https://bibett.org/	theo@bibett.org	Gender Specific Female	Veterans, Older Adults, Transition Age Youth, Gay, Bisexual, Transgender	Spanish	Yes	Yes	15	Yes	Kenneth Saffier, M.D., Medical Director Susan Gallagher, LPHA	1487737144 1447424254	Physician & Surgeon, G36471 LMFT, 31656	Yes
WestCare Richmond Health and Wellness Center	070049AN	208 23rd st Richmond, CA 94804	(510) 251-4800	Sunday - Saturday 24 hours	www.westcare.com	Gertrude.Wilson@westcare.com	Gender Specific Male	Transition Age Youth, Gay, Bisexual, Transgender	Language Line Available	Yes	Pending	12	Yes	Herbert Cruz, Medical Director Kathy Hayden	1023107513 139068641	Physician, G57966 LMFT, 18493	Yes