

### ASAM Level 3.2 Withdrawal Management (Non-Medical) Providers (last updated 11/04/20)

If you are a Contra Costa County Medi-Cal beneficiary and if you think you or a family member needs substance use services, call the Access Line at **1-800-846-1652** (toll free). The Behavioral Health Access Line will conduct a screening and referral to a DMC-ODS Plan provider who will perform an assessment to determine medical necessity based on the American Society of Addiction Medicine (ASAM) criteria. If necessary, the Access Line provides authorization for residential treatment.

To request auxiliary aids and services, including obtaining materials in alternative formats, at no cost, please contact the Behavioral Health Access Line at **1-800-846-1652** (toll free). For those who are hearing/speech impaired, call the California Relay Service (CRS) at 711 (TTH/TDD).

Services may be delivered by an individual provider, or a team of providers, who is working under the direction of a licensed practitioner operating within their scope of practice. Only licensed, waived, or registered mental health providers and licensed substance use disorder services providers are listed on the Plan's provider directory.

| PROVIDER                                     | DHCS LICENSE NUMBER | POPULATION SERVED | ADDRESS                                | PHONE          | HOURS OF OPERATION         | WEB SITE   | EMAIL ADDRESS  | SPECIALTY                        | CULTURAL CAPACITY  | NON-ENGLISH LANGUAGES   | ADA COMPLIANT? | DRUG MEDI-CAL CERTIFIED | CAPACITY | ACCEPTING NEW BENEFICIARIES? | MEDICAL DIRECTOR & LPHA INFORMATION                              | MEDICAL DIRECTOR & LPHA NPI NUMBERS | MEDICAL DIRECTOR & LPHA LICENSE TYPE & NUMBER | COMPLETED CULTURAL COMPETENCY TRAINING? |
|--|---------------------|-------------------|--|----------------|----------------------------|--|--|----------------------------------|--|-------------------------|----------------|-------------------------|----------|------------------------------|--|-------------------------------------|---|---|
| BI-BETT: EAST COUNTY/WOLAM HOUSE             | 0700012N            | Adults (18+)      | 24 Davi Ave, Pittsburg, CA 94565       | (925) 427-1384 | Sunday - Saturday 24 hours | <a href="https://bibett.org/">https://bibett.org/</a>  | wollam@bibett.org  | Gender Specific Female Perinatal | Veterans, Older Adults, Transition Age Youth, Gay, Bisexual, Transgender | Language Line Available | Yes            | Yes                     | 15       | Yes                          | Kenneth Saffler, M.D., Medical Director<br>Yolanda Greene, LPHA  | 1487737144<br>1639371412            | Physician & Surgeon, G36471<br>LCSW, 15640    | Yes<br>Yes                              |
| BI-BETT: OZANAM CENTER                       | 0700018N            | Adults (18+)      | 2931 Prospect Ave<br>Concord, CA 94518 | (925) 676-4840 | Sunday - Saturday 24 hours | <a href="https://bibett.org/">https://bibett.org/</a>  | theo@bibett.org  | Gender Specific Female           | Veterans, Older Adults, Transition Age Youth, Gay, Bisexual, Transgender | Spanish                 | Yes            | Yes                     | 6        | Yes                          | Kenneth Saffler, M.D., Medical Director<br>Susan Gallagher, LPHA | 1487737144<br>1447424254            | Physician & Surgeon, G36471<br>LMFT, 31656    | Yes<br>Yes                              |
| BI-BETT: PUEBLOS DEL SOL                     | 070001CN            | Adults (18+)      | 2090 Commerce Ave<br>Concord, CA 94520 | (925) 676-2580 | Sunday - Saturday 24 hours | <a href="https://bibett.org/">https://bibett.org/</a>  | pdsdetox@bibett.org  | Gender Specific Male             | Veterans, Older Adults, Transition Age Youth, Gay, Bisexual, Transgender | Spanish                 | Yes            | Yes                     | 20       | Yes                          | Kenneth Saffler, M.D., Medical Director                          | 1487737144                          | Physician & Surgeon, G36471                   | Yes                                     |
| WestCare Richmond Health and Wellness Center | 070049AN            | Adults (18+)      | 208 23rd st<br>Richmond, CA 94804      | (510) 251-4800 | Sunday - Saturday 24 hours | <a href="http://www.westcare.com">www.westcare.com</a> | <a href="mailto:Gertrude.Wilson@westcare.com">Gertrude.Wilson@westcare.com</a> | Gender Specific Male             | Transition Age Youth, Gay, Bisexual, Transgender                         | Language Line Available | Yes            | Pending                 | 12       | Yes                          | Herbert Cruz, Medical Director<br>Kathy Hayden                   | 1023107513<br>1396963641            | Physician, G57966<br>LMFT, 18493              | Yes<br>Yes                              |