



VSM Summary	
911 Call to Psychiatric Emergency Services Care	
LT	= 113.5 mins (~2 hrs)
CT	= 38.5 mins
WT	= 75 mins
VA	= 15.5 mins
NVA	= 23 mins
%VA	= 13.6%
VSM Summary	
Mobile Response Crisis Call to Referral First Contact	
LT	= 4455 mins (74.5 hrs or ~3 days)
CT	= 75 mins
WT	= 4380 mins (73 hrs or ~3 days)
VA	= 47 mins
NVA	= 28 mins
%VA	= 1%
VSM Summary	
In-person or Telephonic Triage Call to Referral First Contact	
LT	= 4360 mins (72.6 hrs or ~3 days)
CT	= 40 mins
WT	= 4380 mins (73 hrs or ~3 days)
VA	= 30 mins
NVA	= 10 mins
%VA	= 0.6%

Stable and or in recovery