



Greetings,

Thank you for your interest in volunteering at the Contra Costa Regional Medical Center (CCRMC) and Health Centers. Our program is one of the finest volunteer efforts in the healthcare community with more than 250 volunteers who gave over 26,000 hours in 2012. As an applicant to the volunteer program at CCRMC, it is important that you are aware of what is expected of our volunteers as we strive to provide an exceptional patient and family health care experience. We recognize the value of building and supporting partnerships with our patients, families and community to help enhance and deliver exceptional health care service. **A volunteer position at CCRMC involves a serious commitment and a high level of responsibility. It is a structured program that supplements and complements the goals of the hospital. We depend on our volunteers and need them to be responsible in fulfilling their commitment to the hospital.**

Most volunteer one day per week for a 4-6 hour shift which fulfills our **200 hour commitment** per calendar year. Our volunteers find their time spent at the hospital and/or health centers to be a very rewarding experience. At times, the number of applicants exceeds the number of positions we have to offer. Many factors are taken into consideration in making our decisions; and unfortunately, not everyone who submits an application will be chosen. We rely on our screening process to ensure that candidates will be a “good fit” for our health care community.

If you seek to pursue a volunteer opportunity with CCRMC, please complete the on-line application or print and return the application to the Volunteer Services Office via mail, email or call and schedule a time to drop it off at the office. Incomplete applications will not be considered. Applicants will be required to submit an application, participate in a face-to-face interview, complete a background check, and attend a training program prior to placement. Please allow three (3) weeks after you submit your application before you contact the office to inquire about your status.

If you have any questions, or need additional information, please feel free to contact the Volunteer Office at 925-370-5440. Our mailing address is Contra Costa Regional Medical Center, 2500 Alhambra Avenue, Martinez, CA 94553.