



Vincent King

Sterile Processing and Distribution Technician
 Contra Costa Regional Medical Center and Health Centers

For going above and beyond to assist a patient who was having difficulty using their walker. For noticing the problem and adjusting the walker, allowing the client to walk with less effort.

◆Nominated by a Coworker

Diane Dorton, RN

Contra Costa Regional Medical Center and Health Centers

For going the extra mile to assist the Martinez Health Center with the annual Food Bank fundraiser.

◆Nominated by Maria Soto

Angelique Parker

Clerk-Specialist Level
 Contra Costa Regional Medical Center and Health Centers

For providing service excellence with a smile and for being professional.

◆Nominated by Sue Meltzer

Kathleen Gibson

Certified Nursing Assistant
 Contra Costa Regional Medical Center and Health Centers

For going above and beyond her duties ensuring patients were safe, clean and comfortable while working evening and night shifts. For helping the nurses on the busy night shift.

◆Nominated by Eddie Mendoza Ong, RN

Kristina Serrano

Mental Health Program Supervisor
 Contra Costa Regional Medical Center and Health Centers

For going the extra mile by being professional, fair, kind, wonderful and understanding to employees and others.

◆Nominated by Sue Meltzer

Respite Dental Team

Public Health

For continuously demonstrating superior leadership, teamwork and professionalism. For providing an exemplary level of care and respect for patients and teammates.

◆Nominated by Laurel Smith and Beth Gaines

Gerie Barry

Secretary-Advanced
 Office of the Director

For being professional and courteous and for her beautiful attitude.

◆Nominated by Sue Meltzer

Brianna Gray

Institutional Services Aide
 Contra Costa Regional Medical Center and Health Centers

For going the extra mile to ensure patients were comfortable during multiple patient room transfers and admissions on a night shift. For getting things done in a timely way without complaint.

◆Nominated by Eddie Mendoza Ong

Kelly Edlund

Clerk-Specialist Level
 Contra Costa Regional Medical Center and Health Centers

For her professionalism, commitment and ability to help resolve issues. For her followthrough, organizational skills, and ability to facilitate the logistics of moving people and equipment.

◆Nominated by Elaine Brown

Sherry Martija

Accountant
 Finance

For her outstanding leadership in Public Health finance. For setting expectations and deadlines that are clear, and for working tirelessly to meet budget/grant deadlines.

◆Nominated by C. Domen and the Public Health Finance Staff

Romeo Mallare

Institutional Services Worker-General
 Contra Costa Regional Medical Center and Health Centers

For always doing whatever it takes to get the job done with a smile. For leading by example and being a pleasure to work with.

◆Nominated by Elaine Brown



Patricia Fernandez

Nutritionist
Public Health

For being a skilled, amicable, compassionate, energetic pioneer in the lactation field. For her calm and engaging demeanor with clients and for providing culturally- and client-focused breastfeeding support. For her high quality work and passion.

◆Nominated by Monique Sims

Kimberly Cullom, RN

Public Health

For being a team player with a very strong work ethic.

◆Nominated by Ae Sil Cheun, FNP

Svetlana Sandeno, RN

Public Health

For being a true team player and helping Community Health Workers with clinic flows. For assisting us to achieve positive outcomes for patients.

◆Nominated by Janice Jimenez and Yadira Valencia

Karina Malone

Health Education Specialist
Public Health

For making the work environment a welcoming and happy place. For always being a team player. For providing excellent patient care, and for making her patients happy to see her and leave with a smile.

◆Nominated by Nicole Alcorn

Benita Smith

Care Coordinator
Contra Costa Regional Medical Center
and Health Centers

For going above and beyond as a Care Coordinator, demonstrating how much she cares about our patients. For her ability to think independently, determine what she can do in order to make things easier for a patient, and communicating with primary care physicians and other staff to ensure all are informed.

◆Nominated by Kwan Chun, MD

Pamela Phimphasarn

Clerk-Specialist Level
Behavioral Health

For being a really hard worker and taking on more tasks in her unit.

◆Nominated by Ricardo Torres

Barbara Benedict

Information Systems Assistant II
Personnel

For being calm and responsive when managing multiple assignments during a staff shortage and for providing good customer service.

◆Nominated by Cristina Perez

Marietta Ramos

Institutional Services Worker-Generalist
Contra Costa Regional Medical Center
and Health Centers

For responding quickly when she is paged to ready patient rooms upon discharge for a new patient. For always being willing to help her coworkers.

◆Nominated by Rachel Deguzman

Derica Ware

Certified Nursing Assistant
Contra Costa Regional Medical Center
and Health Centers

For going the extra mile to make our extended-care patients lives a little better by ensuring they are groomed and their clothes are cleaned. For giving this care without being asked.

◆Nominated by a Coworker

Roweena Marcelino, RN

Public Health

For being an excellent nurse who watches out for her patients and families. For going the extra mile to ensure that our clinics are appropriately stocked with supplies, and for being dependable and an excellent resource.

◆Nominated by Melanie Baccay



Tara Benedict

Information Systems Specialist
Information Technology

For being extremely familiar with Information Technology (IT) operations and going above and beyond to assist IT with any administrative needs.

◆Nominated by Ariaah Card

Maria Custodio, RN

Contra Costa Regional Medical Center and Health Centers

For being a very compassionate nurse. For being attentive, patient, dedicated and respectful as she assisted a patient who was undergoing a lot.

◆Nominated by Maria Panaligan

Jose “Tony” Ortiz

Clerk-Senior Level

Contra Costa Regional Medical Center and Health Centers

For always remaining calm, professional and patient when I call for staffing assistance on a daily basis. For knowing the importance and needs of staffing the units and continuing to work with us until we have a complete team.

◆Nominated by DeAnn Bologna

Karri Flowers

Computer Operations Analyst
Information Technology

For being knowledgeable and patient with our on-demand needs for new jobs and assistance with improving our processes. For her relentless drive, helping us stay grounded.

◆Nominated by Ariaah Card

Deputy Elizabeth Miles

Rapid Improvement Team
Detention Health

For her dedication, attention to detail and commitment to developing a working relationship with graveyard staff. For remaining positive and taking time to listen and address employee concerns. For being professional and maintaining a working environment that encourages mutual respect, responsiveness and trust.

◆Nominated by the Graveyard Registration Staff (Patricia, Bre, Evelyn)

Paul Valdez

Institutional Services Worker
Contra Costa Regional Medical Center and Health Centers

For his positive attitude and willingness to help. For always going the extra mile.

◆Nominated by a Coworker

Rodney Gottschall

Clerk-Senior Level
Contra Costa Regional Medical Center and Health Centers

For going above and beyond when assisting me with orders I place through Materials Management. For being thorough and confirming the items I order as well as following up after the items have been delivered.

◆Nominated by a Coworker

Karen Kelly, RN

Charge Nurse
Contra Costa Regional Medical Center and Health Centers

For her positive, can-do attitude and for going above and beyond every day for her staff.

◆Nominated by a Coworker



**DO YOU KNOW SOMEONE
Going the Extra Mile?**

To recognize a CCHS employee, vendor or volunteer for outstanding Service Excellence performance, submit the commendation form by email to wanda.session@hsd.cccounty.us or fax to 925-957-5401. Forms are on our website (cchealth.org on the About Us page) or iSITE, our intranet, at <http://cchs/> Nominations are subject to approval by Division Directors.