

OUTREACH AND ENGAGEMENT

Homeless Outreach Project to Encampments (HOPE)

HOPE is an integrated community-based mental health access and care program that targets mentally ill men, women, and children living within homeless encampments. Multi-disciplinary teams provide mental health assessments, interventions, medication management, transportation, linkages to healthcare services, housing services, and basic needs such as food and clothing.

As a part of Project Coming Home, the HOPE team makes contact with chronically homeless adults with disabilities to connect them with resources and provides basic necessities such as food and clothing. The overall goal is placing individuals into permanent housing.

Adult Interim Housing Intake Line:

The toll-free number for the **Single Adult Emergency Shelters located in Richmond and Concord is 1-800-799-6599. This number is for Shelter Intake only.** All homeless single adults who are interested in shelter are asked to call this number. For other issues related to Homelessness, including general information and referral to programs **other than shelter**, crisis intervention and requests for motel vouchers, call the Contra Costa Crisis Hotline at **1-800-808-6444.**

FERST Multi-service Centers

Located in Antioch, Concord, and San Pablo, the multi-service centers are designed to coordinate a variety of services and provide accessibility for homeless individuals and families. The Centers offer supportive services on a drop-in basis to homeless individuals and families that include case management, food, showers, clothing, and information and referrals to substance abuse treatment, employment training, housing, transportation, and health care.



HOMELESS PROGRAM MISSION STATEMENT

The Contra Costa County Homeless Program's mission is to ensure an integrated system of care from prevention through intervention for homeless adults, youth and families within our community. *We strive to accomplish this through the development of policies and practices, community involvement, advocacy, and the coordination of services that respect human dignity, strengthen partnerships, and maximize resources.*

HOMELESS CONTINUUM OF CARE ADVISORY BOARD

The Homeless Continuum of Care Advisory Board is appointed by the Contra Costa County Board of Supervisors to assist and provide guidance in the development and implementation of long range planning and policy formulation of homeless issues in Contra Costa County. It also serves as an advisory body to the Health Services Department Health Care for the Homeless Program in compliance with Health Resources and Services Administration (HRSA) requirements.

CONTRA COSTA HEALTH SERVICES

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HOMELESS PROGRAM

Helping the Homeless



**Telephone: (925) 313-6124
Fax: (925) 313-6761**

www.cchealth.org/groups/homeless

YOUTH SERVICES

Homeless Youth—Homeless

Outreach (HY-HOPE)

HY-Hope is an outreach program whose goals are to reduce harm done to youth while they are on the streets, build trusting relationships, provide healthier alternatives to being on the streets, and assist youth in making positive choices in their lives. Youth living on the streets, in encampments or in unhealthy situations at home receive critical information and referral to services; health and safety education, crisis intervention and counseling, and direct access to the youth shelter.

Calli House-Emergency Shelter

Calli House is a 24-hour program that addresses the immediate shelter needs of runaway and homeless youth ages 14-21 in Contra Costa County. Youth under 17 years of age are provided shelter at Calli House, a 6-bed facility. Twelve beds are available for youth ages 18-21 at Calli Annex located within the West County Interim Housing facility.

Calli House Day Center

Calli House Day Center offers support services including outreach, family and/or individual counseling, case management, life skills training, vocational and educational opportunities to youth up to 21 years of age. The program is a safe haven off the streets and provides services such as food, clothing, crisis intervention and case management to meet the basic needs of the youth.

Appian House-Transitional Living Program

Appian House is a six-bed transitional living program designed to house youth ages 18-21 who are homeless or exiting the foster care system. Residents are provided guidance and support to maintain employment and education while living at Appian House up to 18 months. Independent living skills, such as money management, employment search, nutrition, and interpersonal life skills workshops are offered and included in each youth's individual development plan.



HOMELESS PROGRAM

ADULT SERVICES

Interim Housing and Services for Single Adults

The interim housing program for adults operates at two sites in Concord and Richmond. The shelters have the combined capacity to serve 175 individual men and women, including a specialized youth program for those 18-21. Adult Interim Housing are 24-hour facilities that focus on housing search assistance with case management and other wrap-around services. Meals, laundry facilities, mail, and telephones all also provided. Residents may stay up to 120 days if involved in case management.

Treatment for Homeless Program

The THP program is designed to provide substance abuse and dual-diagnosis treatment options to homeless adults in Contra Costa County. Outpatient and recovery resources are available in the FERST multi-service centers; residential treatment beds for persons with co-occurring substance abuse and mental health disorders are available in Central and West County; and dedicated sober living beds with intensive day treatment are located within the Adult Interim Housing Program in West County.

For info and/or access to interim housing services, please call 1-800-799-6599.
For access to youth shelter services, please call 1-800-610-9400.

SUPPORTIVE HOUSING

Shelter Plus Care Program

The CC County Shelter Plus Care Program is designed to provide subsidized permanent housing linked to supportive services to homeless individuals and families with disabilities of serious mental illness, substance abuse, AIDS/AIDS related diseases, or co-occurring disorders.

Health, Housing and Integrated Services Network (HHISN)

HHISN is a collaborative including government, and private non-profit agencies that provides supportive services to chronically and episodically homeless individuals and families with disabilities who have been placed in permanent housing.

Project Coming Home

The Homeless Outreach Project to Encampments (HOPE), Health, Housing and Integrated Services Network (HHISN), and Shelter Plus Care programs work together as Project Coming Home (PCH), a permanent, supportive housing program for chronically homeless, disabled individuals, including veterans. This federally funded initiative uses a "housing first" approach to immediately place individuals in permanent housing and provide wrap-around support services.

PCH - Addressing Addictions to Alcohol (AAA)

This program is an expansion of Project Coming Home that will provide permanent housing and supportive services to chronically homeless individuals who have a long-term addiction to alcohol and will strengthen and formalize PCH's existing collaboration with County law enforcement and the court system.