

## EMS QUALITY IMPROVEMENT PROGRAM (EQIP)

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### I. PURPOSE

To identify primary responsibilities of all participants in the Contra Costa County EMS Quality Improvement Program (EQIP) and to ensure optimal quality of care for all patients who access the EMS system.

### II. DEFINITION

EMS Quality Improvement Program: An integrated, multidisciplinary program that focuses on system improvement. Methods of evaluation are composed of structure, process and outcome measurements.

### III. REQUIREMENTS

- A. EQIP includes all Contra Costa County prehospital care providers participating at the level as agreed between the agency and Contra Costa EMS.
- B. EQIP indicators will be compliant with the California Code of Regulations, Title XXII, Division 9, Chapter 12 and modeled after the State of California Emergency Medical Services Authority (EMSA) Publication: Emergency Medical Services System Quality Improvement Program Model Guidelines.
- C. The oversight for the EQIP will be the responsibility of the EMS Medical Director with advice from stakeholders participating on the Prehospital Quality Improvement Committee.
- D. Appropriate QI indicators shall be reviewed at the agency level on a monthly basis and a report of findings shall be made to the Contra Costa EMS Agency at agreed upon intervals. Aggregate data for the EMS System will be maintained by the Contra Costa County EMS Agency.
- E. Each Prehospital provider agency shall submit an annual report of quality improvement activities to the Contra Costa County EMS Agency.
- F. The Contra Costa County EMS Agency shall provide an annual report of quality improvement activities to the California EMS Authority. This information may be incorporated as part of the Contra Costa County Emergency Medical Services Agency Annual Report Report.
- G. All proceedings, documents and discussions of the Prehospital Quality Improvement Committee are confidential pursuant to section 1157.7 of the Evidence Code of the State of California.
  1. Each member of the Prehospital Quality Improvement Committee shall sign a confidentially agreement.
  2. Each agency shall maintain all records in a confidential manner consistent with current patient privacy laws (HIPAA).