

Gordon Graham & Paul Stein present:

“Contemporary Leadership Challenges for Chief Officers”

Need to use this fiscal year's budget?

No Problem! Accepting reservations now!

SAVE THE DATE!!

DATE:

Monday, August 25, 2008

TIME:

0830 – 1630

PLACE:

Pleasant Hill Community Center
320 Civic Dr.
Pleasant Hill, Ca. 94523

This extremely informative and motivating 1-day seminar will be taught by two of the most nationally renowned instructors on current leadership and management issues, Gordon Graham and Chief Paul Stein.

This unique 1-day interactive workshop will include an in-depth look at current management trends in the fire service, and how to become a more effective and efficient chief officer. This program also combines the separate disciplines of Risk Management, Customer Service, Accountability, Mentoring, and Integrity, and how these concepts work together to assure things go right, thus preventing undesirable consequences. **This class is designed for Chief Officers and those that aspire to become chief officers.**

Topics to be discussed:

Identifying successful leadership characteristics

Ethical leadership

Getting the first line supervisor on your side

Project Management:

how to produce a quality project, on time

managing multiple projects at same time w/o crisis mgmt.

How to delegate, motivate, and successfully lead

Coaching

The five concurrent themes for success:

Risk Management

Systems

Customer Service

Accountability

Integrity

Becoming a better communicator

Counseling

Instructor Backgrounds:

Gordon Graham is an internationally recognized 32-year veteran of California Law Enforcement, a practicing attorney with a background and formal education and experience as a risk manager. Mr. Graham combines his vast knowledge in multiple areas with great humor with the goal of educating the attendees in how to better protect themselves, their employer and their profession. He has developed systems for improving firefighter performance that are in use around the world. He developed and sponsors the popular website firefighterclosecalls.com.

Paul Stein is a 32-year veteran with the Santa Monica & Lakeside Fire Departments. Chief Stein has a B/A in Management, is a Master Instructor, and is a former “California Fire Instructor of the Year.” Chief Stein has provided training programs for the National Fire Academy, FDIC, and many Departments throughout the country. He is a nationally recognized fire service management consultant, providing management analysis and audits. Paul is the author of the popular Promotional Interview videos, the text on Entrance Preparation, has written numerous articles for fire service magazines, and is considered an authority on management principles.

Registration Information

Advance Registration (Before August 8, 2008)

\$169.00

Registration after August 8, 2008 and at the door if avail

\$190.00

LUNCH IS PROVIDED

Registration fee includes: cost of the workshop, multi-media presentation, student manual, morning refreshments, lunch, and a certificate of completion. For Hotel Information, or any questions, please call (800) 231-7470.

Seating is limited

Register either by: **Online at www.fireclasses.com or**

By mail, or call (800) 231-7470

MAIL YOUR PAYMENT TO: Public Safety Consultants, 7214 Melotte St., San Diego, Ca. 92119-1613

* NO REFUNDS AFTER Aug. 18, 2008, *ADVANCE REGISTRATION DEADLINE Aug. 8, 2008*

NAME _____ Home ph# (____) _____ email _____

ADDRESS _____ CITY _____ ZIP _____

DEPARTMENT _____