Chair Hansen called the meeting to order at 4:05 p.m.

I. **Introduction of Members and Guests**
Chair Hansen welcomed everyone and asked for self-introductions.

II. **Approval of December 14, 2011 Minutes**
M/S/C (Napper/Fay) to approve minutes of the December 14, 2011 meeting.

III. **Comments from the Public**
Staff Dodson presented certificates of appreciation to all those involved in the successful resuscitation of an individual at In-Shape in Concord. Present for the awards were In-Shape staff Carlos Amaya, Jason Seymore and Caitlan Callaghan, AMR’s Eric Boet, and Contra Costa County Fire’s Paolo Braganza, Jason Dosh, and Jared Ho. Staff Dodson noted that this save was an excellent example of a positive outcome thanks to a system that has all links in the Chain of Survival in place. The crews from AMR and Contra Costa County Fire were also presented with “Hero Award” pins from the Sudden Cardiac Arrest Association.

IV. **Chair’s Report**
None.

*Alternate
V. **Members’ Reports**

2nd Vice Chair Mueller thanked AMR employee Joanne Leibe for her exemplary work as AMR’s Community Outreach Coordinator these past few years. Ms. Leibe has been accepted to medical school and the EMCC wishes her well.

VI. **Update on San Ramon Iphone AED Application – Chief Richard Price, San Ramon Valley Fire Protection District**

Chief Price gave a brief overview of the CPR/AED iPhone app he and his agency developed. The application works as follows: when a call is made to 9-1-1 to report a person in cardiac arrest in the San Ramon Valley, an alert will be transmitted to iPhone users trained in CPR who are in the immediate vicinity. The potential rescuer will be directed to the person in distress using the iPhone’s GPS, and the person will also be told where to find the nearest portable defibrillator. The app is now available at no cost in the Android market. Chief Price shared that the project is doing well and has received a lot of corporate support, making it free to any agency that wants to deploy it. The next release of the app will feature a Twitter feed showing how many people were notified of an event and one hour after the event a survey will be sent to everyone notified. The expectation is that more outcome information will be available within the next year. More information on the app is available at [http://firedepartment.mobi/about.php](http://firedepartment.mobi/about.php).

VII. **AMR – Ambulance Provider Report (AMR) – Leslie Mueller, General Manager, AMR**

Member Mueller presented a PowerPoint entitled “AMR – Contra Costa County – 2011 Year in Review.” Highlights included:

- Performance/Response Time Compliance: Transports were up 2.7% from 2010. There were a total of 70,206 calls, 56,347 transports, 10,569 cancels on-scene, and 3,110 cancels prior to arrival. Compliance in all zones was above set goals.
- Clinical Excellence: AMR received CAAS (Commission on Accreditation of Ambulance Services) reaccreditation, and improvements to the STEMI system (12,356 12-lead ECGs, with 207 alerts, 134 confirmed).
- Community Outreach: Continued involvement in preventative education programs, community preparedness fairs, Fall Prevention, etc. Donated 156 AEDs and trained 11,849 in CPR.
- Process Improvement: The MEDS ePCR system was upgraded. 2011 implementation of a pain assessment, management and documentation system for pain medication improvement.

Member Mueller shared that crews are now distributing “helping hands cards.” The cards are given to bystanders who have performed CPR on a call and contain an AMR phone number so the bystander can get follow up information on the patient.

Staff Frost stated that EMS welcomes the collaboration and partnership with AMR especially around the issues of improving system efficiency and cost efficacy.

VIII. **Update on Doctors San Pablo – Dr. Seth Thomas, Doctors San Pablo**

Dr. Thomas shared that the overall news for the facility is good. Doctors San Pablo (DSP) is no longer in jeopardy of closing at present, thanks to a combination of several things, including passage of Measure J, and changes/reductions in operating structure. He also noted that DPS has received great community support. There is still a $10-12 million yearly operational loss and challenges around the fact that 75% of DSP patients are Medi-Cal or selfpay. DPS is currently working with consultants on strategic plans for the coming four- to five-year period.

IX. **Contra Costa Medical Reserve Corps (MRC) – Rafael Vargas, Contra Costa EMS**

Member Frost reported on behalf of Staff Vargas. She stated that on February 13th the MRC received Board of Supervisor recognition as a formal volunteer group. Staff Vargas continues to work toward making the MRC fully operational, and helping the MRC leadership to prioritize and move ahead in a way to support sustainability.
X. **EMS Director’s Report – Pat Frost**

**Member Frost** shared:
- **Art Lathrop**, former EMS Director, was honored by the Board of Supervisors for being named 2011 EMS Administrator of the year by the state.
- The new stroke system was successfully launched in January 2012. Work continues on administrative issues associated with hospital agreements related to the California Stroke Registry. The next Stroke Oversight meeting is scheduled for May 17th.
- The City of Concord is the recommended candidate to oversee the Mt. Diablo Health Care District.
- EMS has been meeting with the fire chiefs to explore opportunities to partner in an effort to reduce operational costs associated with equipment, medications and protocols in our system.
- EMS Week is set for May 20-26th. May 23rd is EMS for Children (EMSC) Day.
- The Alameda/Contra Costa County Pediatric/Neonatal Disaster Coalition Conference is scheduled for June 7th.
- **Cynthia Frankel** of Alameda County EMS and **Pat Frost** have been named leads for the State EMSC subcommittee of pediatric/neonatal preparedness.
  - EMS, in collaboration with AMR, is working with the Contra Costa Advisory Council on Aging to produce an informational brochure for the public on what to do if they cannot pay their ambulance bill. The Council on Aging will then partner with the EMS system to educate seniors.
  - Federal block grants supporting EMSC, Stroke and STEMI look now to be funded at present levels but cuts could be possible if the economy slows.
  - The EMS Agency continues to work with the West County Hospital District and DSP Regional Planning Committee to support sustainable funding of DSP.
  - The EMS Agency continues to monitor ballot measures which are being explored for the Pinole Fire Department, the Rodeo-Hercules Fire District, East Contra Costa Fire Protection District, and Contra Costa County Fire Protection District.
  - EMS has begun working on what is involved in operationalizing the Advanced EMT role. The new role has limited, but key advanced life support (ALS) skills that would provide a cost-effective alternative for communities interested in ALS but who lack the funding capability to support paramedic-level providers.
  - EMS has now launched its new website at [www.cccems.org](http://www.cccems.org)

XI. **EMS Medical Director’s Report – Joseph Barger, MD**

**Member Barger** reported on the following:
- The Stroke Center program is in operation and doing well. Patient volume is higher than anticipated, perhaps partly due to public awareness campaigns directing the public to call 9-1-1 sooner.
- 2012 CPR rate is at 42%. Up from 36% in 2011 and 26% in 2009-10, up from the low 30s. Overall survival rates are up.
- Looking at the addition of a sepsis alert program to prehospital protocols.
- Concept of cardiac arrest receiving centers as a formalized system.
- Currently reviewing appropriate use of drugs, specifically Dextrose and Dopamine.
- Behavioral issues continue to be a challenge, particularly around restraint. EMS will be looking to law enforcement and mental health as partners in creating consistent policies. **Chair Hansen** noted that John Muir Walnut Creek worked with Walnut Creek Police Department to iron out issues and it was very helpful.

XII. **Agenda Items for Next Meeting – June 2012**

- Prescription drug awareness

XIII. **Adjournment**

The meeting was adjourned at 5:30 p.m.

Respectfully submitted,
EMCC Secretary