

If you are a Contra Costa County Medi-Cal beneficiary and if you think you or a family member needs substance use services, call the Access Line at (800) 846-1652 (toll free). For those who are hearing/speech impaired, call the California Relay Service (CRS) at 711 (TTH/TDD). The Behavioral Health Access Line will conduct a screening and referral to a DMC-ODS Plan provider who will perform an assessment to determine medical necessity based on the American Society of Addiction Medicine (ASAM) criteria. If necessary, the Access Line provides authorization for residential treatment.

To find out if a provider is accepting new beneficiaries, please contact the Behavioral Health Access Line at (800) 846-1652 (toll free).

ASAM Level 3.2 Withdrawal Management (Non-Medical) Providers

PROVIDER	POPULATION SERVED	ADDRESS	PHONE	FAX	HOURS OF OPERATION	WEB SITE	CULTURAL CAPACITY / SPECIALITY	NON-ENGLISH LANGUAGES	DRUG MEDI-CAL CERTIFIED
BI-BETT: PUEBLOS DEL SOL	Adults (18+)	2090 Commerce Avenue Concord, CA 94520	(925) 676-2580	(925) 676-3275	Sunday - Saturday 24 hours	Pending	Gender Specific Male	Spanish	Pending
BI-BETT: EAST COUNTY/WOLLAM HOUSE	Adults (18+)	2 Davi Avenue Pittsburg, CA 94565	(925) 427-1384	(925) 427-4217	Sunday - Saturday 24 hours	Pending	Gender Specific Female Perinatal		Pending
BI-BETT: OZANAM CENTER	Adults (18+)	2931 Prospect Street Concord, CA 94520	(925) 676-4840	(925) 676-1315	Sunday - Saturday 24 hours	Pending	Gender Specific Female		Pending